# CSF / KPIs for measuring BA performance

## Communication

* Documents reviewed with peer (scrums, informal reviews…
* Documents reviewed with customers
* Documents reviewed with developer
* Number of acceptance meetings with customer as a group
* Number of changes to user stories
* Number of new user stories missed after development starts. (not scope creep)

## Creativity

* Number of projects asked to participate in beyond normal duties per week attended.
* Number of projects asked to participate in beyond normal duties per week but did not attend.
* Number of meetings asked to participate in beyond normal duties per week attended
* Number of meetings asked to participate in beyond normal duties per week but did not attend
* Number of projects for normal duties per week
* Number of meetings for normal duties per week.

## Experience

* Number of peer reviews asked to participate in.
* Number of total projects participated in per month.

## Creating requirements that meet goals

* Number of goal driven user stories confirmed by another analyst.
* Number of user stories asked to be evaluated. (asked to be checked for value and not just a partial user story, a task, but a full story).